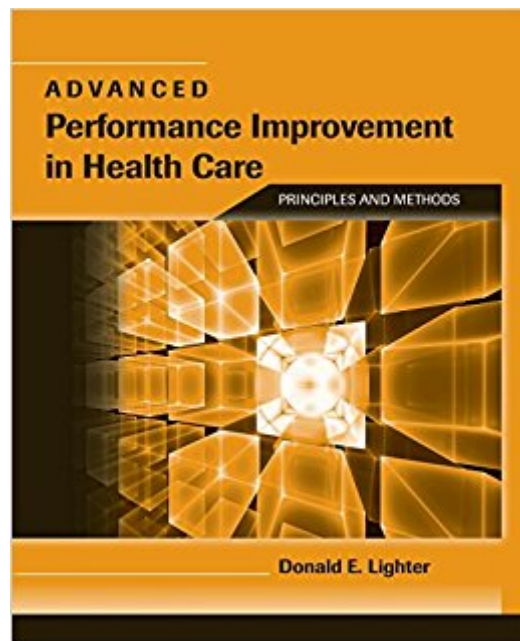




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# Advanced Performance Improvement In Health Care: Principles And Methods



## Synopsis

This book explores the many recent advances in the application of quality improvement approaches in the healthcare industry. It includes a discussion of the underlying forces for change in healthcare organizations, issues relating to statistical analysis and management of healthcare information, as well as comprehensive sections on lean and six sigma applications in health care. This text is excellent as a stand alone text or as a supplement to the first text by Lighter and Fair, Quality Management in Health Care, which offers an introduction to the basics of quality improvement for healthcare professionals.

## Book Information

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## Customer Reviews

Received a book that should have been TRASHED!! More than 50% is colored in different color high lighters. It is Water Damaged with some type of RED koolaide or something. The cover is torn, few pages have tears, pen marks throughout the book. The book itself is just dirty and it was not even cleaned out. Had previous students notes and homework from ASU. Worst Rental EVER wish I had just went to the School Book Store!! Very UNHAPPY and Classes Start Monday!! Very Upset.

The book is missing some pages in the index and it is falling apart. For a rented textbook, I would expect better quality than this.

Book did not meet my needs. Timely delivery was greatly appreciated.

The main thing is that the book is for a class I'm taking so it had to be usable. For this purpose it is fine, it's not great reading material though. I think the instructor could write a better book based on his lectures.

Excellent and star book for confirmation of professional vision.

A few interesting theories and ideas. Well, not that interesting. After you read a few modern leadership theorists, you realize that they are more or less all saying the same thing...keep it real, be mature, hang on to your ass because it gonna change a lot and people generally behave badly when that happens and you need to keep your cool. (Which, BTW, I rarely see in my work setting despite pointing out to my managers "hey, that's not a very quantum thing to say!") However, leadership professors and academic types eat this stuff up- assigning almost guru-like qualities to these authors and others like them. As for me, I am selling my text back at the end of the semester so I can buy something more interesting and enjoyable to read!

The book came on time for my class and it is exactly what the teacher wants us to read. The reading is easy to understand and is very informative.

got me through the class

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